

REIGNING HOPE

Horsemanship Lesson and Adaptive Ride Policy 2025

We want to inform you that we have a policy change taking place in the new year. We will be shifting our lesson and adaptive riding schedule into 4 and 8 week sessions. 4 week sessions for horsemanship lessons and 8 week sessions for adaptive riding. This differs from our current schedule in that everyone who signs up for lessons or adaptive rides will start and end on the same days, during a specified 4 or 8 week session block. You will only be able to sign up for a session at the start of it. If you miss the start of the session, you will need to wait until the next session begins. If you choose to skip a session you may not be able to get the same time slot you had previously and may need to go on the wait list until a time slot opens up. We will continue with our current policy of only allowing 1 cancellation per 4 week lesson session and 2 per 8 week adaptive riding session as we understand sometimes illnesses or emergencies come up. A make up ride will be offered, but **MUST** take place during the session a ride was missed or the ride will be forfeited. If a ride is cancelled by Reigning Hope due to weather, staffing, etc. this will not count against the cancellation policy and a make up will be offered. We ask for a 24-hour cancellation notice, with a reschedule, to keep a ride. **If there is a cancellation on the day of the ride, you will forfeit that ride and it will still count against the rides in a 4 or 8 week session.** After 8 weeks, we will take a 2 week break. The first week will be used for make up rides and the second week will be no riding at all to allow our horses a rest before beginning the next session. After the break weeks we will start another 4 and 8 week session.

Check or cash only will be accepted for payment. **Payment must be made in full at the start of a session. Refunds will not be given if more than 1 ride is missed for lessons or 2 for adaptive riding.** You must provide payment for 4 sessions, \$220 (horsemanship lessons), or 8 sessions \$440 (adaptive ride) at a time. This payment not only secures the spot in the schedule, but will also pay for 4 or 8 **consecutive** horsemanship or adaptive rides.

Please sign below and give it to your child's instructor.

Rider Name: _____

Parent or Guardian Name: _____

Signature: _____

Date: _____